Shipping Policy

ORDER PROCESSING: Please allow 5 days to process your order. Expect an email within 5 days to let you know your order is on the way!

STORE PICKUP

Please inform us at jaipurefresh@gmail.com or at 8929655211 for self pick up of your order. Orders can be picked up daily at Jaipure Fresh LLP, F-32 Sector 8, Noida, Gautam Buddh Nagar - 201301, from 10:00 to 17:00.

An email will be sent when your order is ready for pickup.

LOCAL DELIVERY

During checkout, enter your address and choose the ship option. Click the "continue to shipping" button. Local delivery is available for addresses within India. I

Orders will be delivered within 2-10 days after placing the order. When your order is ready for delivery, you will receive an email with real-time tracking information.

FLAT RATE SHIPPING

Orders are generally shipped within 7 days using [your shipping provider i.e. Canada Post's delivery standard is 2 - 7 days]. Flat rate shipping fee of RS. 100 applies to orders shipping to locations outside local region of Delhi NCR. These rates may change from time to time We do not ship outside of India at this time.

<u>DOMESTIC SHIPPING RATES AND ESTIMATES</u>: For calculating shipping rates: Shipping charges for your order will be calculated and displayed at checkout. We offer Rs.150 flat rate shipping to areas in Delhi NCR and flat rate Rs.100 shipping outside Delhi NCR.

REFUNDS, RETURNS AND EXCHANGES

We accept returns up to 7 days after delivery, if the item is unused and in its original condition, and we will refund the full order amount minus the shipping costs for the return. In the event that your order arrives damaged in any way, please email us as soon as possible at jaipurefresh@gmail.com with your order number and a photo of the item's condition. We address these on a case-by-case basis but will try our best to work towards a satisfactory solution. If you have any further questions, please don't hesitate to contact us at jaipurefresh.com